

Peacock Grove, Littleport

Travel Survey & Voucher Terms & Conditions

1. By submitting the Travel Survey found in the Travel Information Pack provided to each household, and on the Peacock Grove Travel Plan webpages, each household can claim **one** of the following travel vouchers:
 - 1 x £150 active travel voucher, or;
 - 4-weeks' worth of bus travel for local services.
2. Online / postal surveys will be conducted periodically, promoted to all occupied households within Peacock Grove. Participation is optional. Prize draws will be open to any Peacock Grove household members over the age of 18.
3. Proof of address will be required to claim a voucher. Documents addressed 'To the Occupier' will not be accepted. Only the first occupier of each household is eligible to claim.
4. Travel vouchers are to be sent to the email address claimants provide, issued by a member of the Smarter Travel Ltd team. Please check your email junk/spam email folder. Smarter Travel Ltd will not be held responsible for any incorrect contact details as provided by the claimant.
5. Online / postal travel surveys may include a prize draw. The closing date will be stated on the relevant travel survey and prize winners will be selected at random and contacted within 30-days of survey closure. Winner(s) will need to respond confirming their details within 10-working days of contact, or the prize(s) may be reissued (reissued once only per prize).
6. Employees of Smarter Travel Limited, Richard Jackson Limited, Barratt Homes, David Wilson Homes or any other connected organisations are not eligible to participate in any travel surveys, prize draws or claim any vouchers.
7. The travel vouchers and online / postal survey prizes are subject to change at any time without notice. Please note that each offer is subject to third party terms and conditions. Please see relevant provider website for further information.
8. There is no cash alternative available and the vouchers are not transferable. Smarter Travel Ltd reserves the right to cancel or amend the vouchers or prizes to equivalent vouchers or prizes at any time.
9. Smarter Travel Ltd will not take responsibility for any lost, stolen or damaged prizes or vouchers – replacements cannot be issued.
10. In the event of any dispute, Smarter Travel Limited's decision is final and no correspondence will be entered in to.
11. Smarter Travel Limited is compliant with UK General Data Regulation (GDPR). Our policy is such that we will not pass your details on to any third party without your prior consent. If you would like further information, please request a copy of our full policy or view on our website.
12. The promoter is Smarter Travel Limited, 847 The Crescent, Colchester, Essex, CO4 9YQ. The company registration number is 09513648.
13. Travel Information Pack vouchers (only) can be claimed until 1 year following final occupation.
14. By participating in and submitting a travel survey and/or prize draw entry, you agree to be bound by these terms and conditions. Please retain a copy for your records as this document may be updated without notice.

Contact Us

PeacockGrove@smartertravel.uk.com
smartertravel.uk.com/Peacock-Grove-Littleport

Terms & Conditions V1
Dated 29th January 2026