



Cringleford Heights 2025 Travel Newsletter



How's it going?

On behalf of Barratt Homes, David Wilson Homes and Crest Nicholson, Smarter Travel would like to thank the residents of Cringleford Heights for their continued engagement during the Travel Plan period, including participation in the annual Travel Surveys to understand how travel behaviour changes over time, and how we might be able to help you travel more sustainably in future.

Keep an eye out for the 2026 Travel Survey data to have your say about travel in your local area, raise concerns, ask questions and win prizes!

Visit smartertravel.uk.com/cringleford-heights to find travel information for your local area, view the latest Travel Plan update and, if you haven't done so already, claim your welcome voucher (see back page for details).

We hope you find this newsletter useful. If you have any travel related queries, please do get in touch, our contact details are on the back page.

Your Travel Plan Coordinator,
Smarter Travel Ltd



Active Travel

Where's your sense of adventure?

Find it with [Strava.com](https://strava.com) by following family, friends, even athletes' adventures, log over 30 activities on the app, such as walking and cycling, and have fun with new challenges.

Find a range of active travel initiatives that are going on in Norfolk with Travel Norfolk by visiting Travel Norfolk's website: travelnorfolk.co.uk/community-active-travel-initiative

If you are walking, wheeling or cycling, plan ahead with the [BBC Weather](https://www.bbc.com/weather) app to check if you'll need to grab a coat.

Your local cycle repair service is **Norwich Bicycle Repair Cooperative**, they can help you with a range of bike servicing and they come to you. Give them a call on **07903 553286**.

Explore with the **Norwich Ramblers** group and find local walking routes and group walking events in and around Norwich.

Spot any issues in the roads, footpaths or cycleways? Report it to norfolk.gov.uk/article/39652/Report-a-highways-problem.

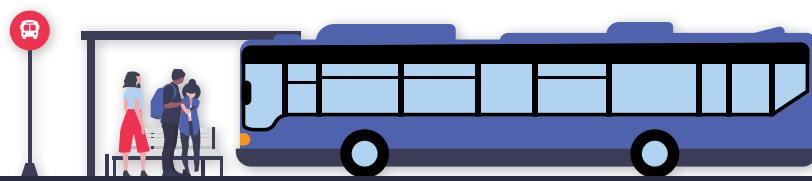


Public Transport

Your nearest bus stops are on **Colney Lane**, approximately a 3-minute walk from home, for First Bus services 11, 11A and 12 towards NNUH and Wroxham via Norwich City Centre. Check timetables online at firstbus.co.uk or download the First Bus app.

The nearest train station is **Norwich**, a 25-minute cycle or 44-minute bus journey, for services to Ipswich, Cambridge, London, Stansted Airport, Liverpool and beyond. Norwich station has 442 protected cycle storage spaces and has step free access to all platforms. You may be able to take your bike on the train with you, for more details visit: nationalrail.co.uk/on-the-train/train-travel-with-bicycles

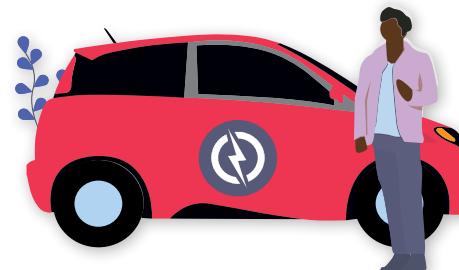
Norwich Door to Door offers a transport service for those unable to use public transport due to age, disability, limited mobility or lack of public transport options. Call **01603 776735** to check your eligibility from Monday-Friday between 9am-4:30pm. The service runs 9am-4:30pm, Monday-Saturday. Do you have some time to volunteer with **Norwich Door to Door**? Find out more by visiting: norwichdoortodoor.org.uk



Car Share/Go Electric

Sharing a journey with 1 other person could cut your costs and carbon by 50%, not to mention it saves the average person £1,000 per year! Scan the QR code or visit [Liftshare.com](https://liftshare.com) to start car sharing with Liftshare, it's free and flexible, only share when it suits you.

Go electric! As of October 2025, there were over 86,000 charging points in the UK and growing fast. Find chargers and plan routes at [Zap-map.com](https://zap-map.com).



Thinking about charging your vehicle at home? Find out how you could do so by visiting the Octopus EV website: octopusev.com/charging/home-charging

Travel Plan Perks

Has your household claimed a welcome voucher yet?

The first occupier of each household within Cringleford Heights is eligible to claim either a £70 active travel voucher **or** 4-weeks' worth of bus travel with First Bus. Only 12% of households have claimed so far, so you could be missing out!

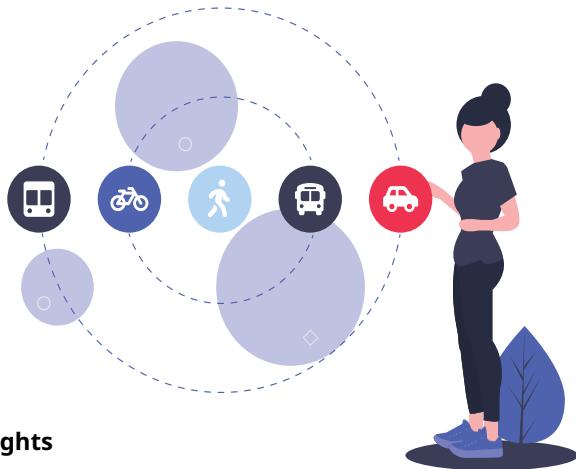
Limited to one claim per household, first occupiers only. Proof of address is required to claim a voucher. Visit our website for full Terms and Conditions: smartertravel.uk.com/contact-us/terms-conditions-2

Personal Travel Plan (PTP)

Also, each member of your household can claim a free PTP, created by your Travel Plan Coordinator, to help explore your sustainable travel options. The PTP offers information on viable travel modes for your journey including walking, cycling, public transport and car sharing, where appropriate.



Scan the QR code or visit
smartertravel.uk.com/cringleford-heights



Contact Your Travel Plan Coordinator



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