Woodland Heath 2025 Travel Newsletter

BARRATT HOMES

DAVID WILSON HOMES
WHERE QUALITY LIVES

SmarterTravel
from Richard Jackson Limited

How's it going?

On behalf of David Wilson Homes and Barratt Homes, Smarter Travel would like to thank the residents of Woodland Heath for their continued engagement during the Travel Plan period, including participation in the annual Travel Surveys to understand how travel behaviour changes over time, and how we might be able to help you travel more sustainably in future.

Keep an eye out for the 2026 Travel Survey data to have your say about travel in your local area, raise concerns, ask questions and win prizes!

Visit **smartertravel.uk.com/woodlandheath** to find travel information for your local area, view the latest Travel Plan update and, if you haven't done so already, claim your welcome voucher (see page 6 for details).

We hope you find this newsletter useful. If you have any travel related queries, please do get in touch, our contact details are on page 7.

Your Travel Plan Coordinator,
Smarter Travel Ltd

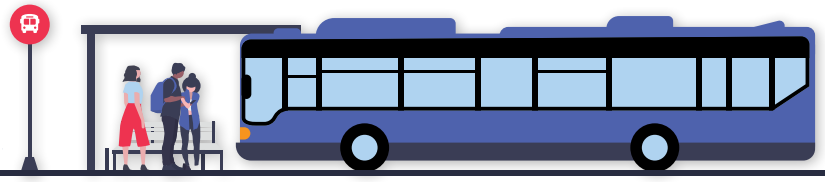
Public Transport

Your nearest bus stop is **Woodland Heath** on Salhouse Road, approximately a 3-minute walk from home, for services towards Norwich and Rackheath using the Konectbus City 5 service. Check timetables online at **konectbus.co.uk**.

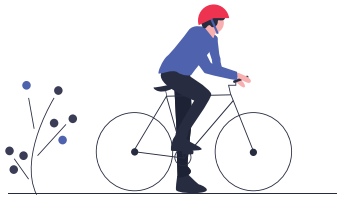
The nearest train station is **Norwich**, a 18-minute cycle or 22-minute bus journey. You can use the train station for services to Ipswich, Colchester, London, Stansted Airport, Cambridge, Liverpool and beyond.

Norwich Door to Door offers a transport service for those unable to use public transport due to age, disability, limited mobility or lack of public transport options. Call **01603 776 735** to check your eligibility from Monday-Friday between 9am-4:30pm. The service runs 9am-4:30pm, Monday-Saturday.

Do you have some time to volunteer with **Norwich Door to Door**? Find out more on their website at: **norwichdoortodoor.org.uk**



Active Travel



Where's your sense of adventure?

Find it with **Strava.com** by following family, friends, even athletes' adventures, log over 30 activities on the app, such as walking and cycling, and have fun with new challenges.

The footway/cycleway leading from Woodland Heath now takes you directly into Norwich City Centre via Salhouse Road.

Your local cycle repair service is **Moore and Son Cycles**, they can help you with a range of bike servicing and they come to you. Give them a call on **07508 016758.**

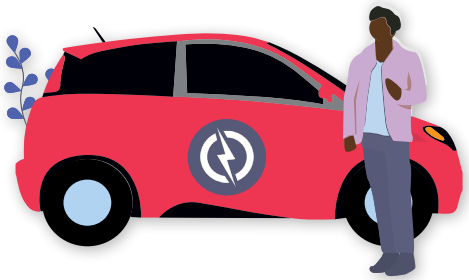
Explore with the **Norwich Ramblers** group and find local walking routes and group walking events in and around Norwich.

Spot any issues in the roads, footpaths or cycleways? Report it to **norfolk.gov.uk/article/39652/Report-a-highways-problem**

Car Share/Go Electric

Sharing a journey with 1 other person could cut your costs and carbon by 50%, not to mention it saves the average person £1,000 per year! Scan the QR code or visit **Liftshare.com** to start car sharing with Liftshare, it's free and flexible, only share when it suits you.

Go electric! As of October 2025, there were over 86,000 charging points in the UK and growing fast. Find chargers and plan routes at **Zap-map com**.



Thinking about charging your vehicle at home? Find out how you could do so by visiting the Octopus EV website: **octopusev.com/charging/home-charging**

City5 Bus Upgraded

The Konectbus City5 service has been such a success that it is getting an upgrade

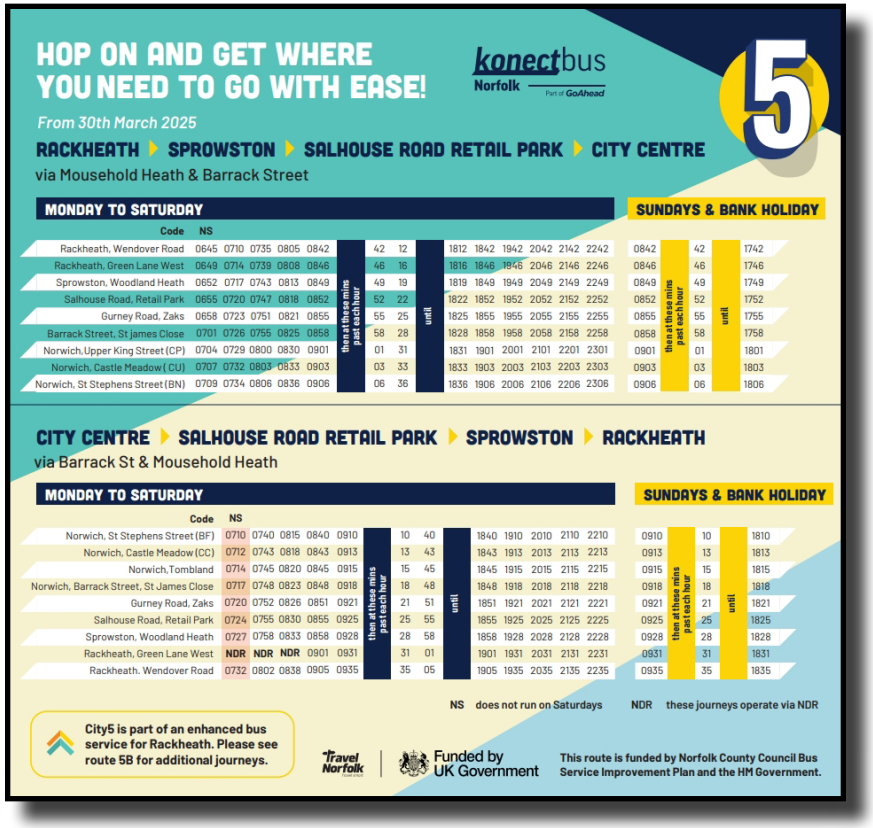
With double the amount of buses, it now stops at Woodland Heath every 30 minutes

New services to operate on Sunday to keep you connected all week long

Late night buses from Norwich until 22:10

konectbus Norfolk — Part of GoAhead

View the 5B timetable here



HOP ON AND GET WHERE YOU NEED TO GO WITH EASE!

konectbus Norfolk — Part of GoAhead

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From 30th March 2025

RACKHEATH ▸ SPROWSTON ▸ SALHOUSE ROAD RETAIL PARK ▸ CITY CENTRE

via Mousehold Heath & Barrack Street

MONDAY TO SATURDAY

Code	NS																							
Rackheath, Wendover Road	0645	0710	0735	0805	0842	then at these mins past each hour	42	12	until	1812	1842	1942	2042	2142	2242
Rackheath, Green Lane West	0649	0714	0739	0808	0846		46	16		1816	1846	1946	2046	2146	2246
Sprowston, Woodland Heath	0652	0717	0743	0813	0849		49	19		1819	1849	1949	2049	2149	2249
Salhouse Road, Retail Park	0655	0720	0747	0818	0852		52	22		1822	1852	1952	2052	2152	2252
Gurney Road, Zaks	0658	0723	0751	0821	0855		55	25		1825	1855	1955	2055	2155	2255
Barrack Street, St James Close	0701	0726	0755	0825	0858		58	28		1828	1858	1958	2058	2158	2258
Norwich, Upper King Street (CP)	0704	0729	0800	0830	0901		01	31		1831	1901	2001	2101	2201	2301
Norwich, Castle Meadow (CU)	0707	0732	0803	0833	0903		03	33		1833	1903	2003	2103	2203	2303
Norwich, St Stephens Street (BN)	0709	0734	0806	0836	0906		06	36		1836	1906	2006	2106	2206	2306

SUNDAYS & BANK HOLIDAY

0842	then at these mins past each hour	42	until 1742
0846		46	1746
0849		49	1749
0852		52	1752
0855		55	1755
0858		58	1758
0901		01	1801
0903		03	1803
0906		06	1806

CITY CENTRE ▸ SALHOUSE ROAD RETAIL PARK ▸ SPROWSTON ▸ RACKHEATH

via Barrack St & Mousehold Heath

MONDAY TO SATURDAY

Code	NS														
Norwich, St Stephens Street (BF)	0710	0740	0815	0840	0910	then at these mins past each hour	10	40	until	1840	1910	2010	2110	2210
Norwich, Castle Meadow (CC)	0712	0743	0818	0843	0913		13	43		1843	1913	2013	2113	2213
Norwich, Tombland	0714	0745	0820	0845	0915		15	45		1845	1915	2015	2115	2215
Norwich, Barrack Street, St James Close	0717	0748	0823	0848	0918		18	48		1848	1918	2018	2118	2218
Gurney Road, Zaks	0720	0752	0826	0851	0921		21	51		1851	1921	2021	2121	2221
Salhouse Road, Retail Park	0724	0755	0830	0855	0925		25	55		1855	1925	2025	2125	2225
Sprowston, Woodland Heath	0727	0758	0833	0858	0928		28	58		1858	1928	2028	2128	2228
Rackheath, Green Lane West	NDR	NDR	NDR	0901	0931		31	01		1901	1931	2031	2131	2231
Rackheath, Wendover Road	0732	0802	0838	0905	0935		35	05		1905	1935	2035	2135	2235

SUNDAYS & BANK HOLIDAY

0910	then at these mins past each hour	10	until 1810
0913		13	1813
0915		15	1815
0918		18	1818
0921		21	1821
0925		25	1825
0928		28	1828
0931		31	1831
0935		35	1835

NS does not run on Saturdays NDR these journeys operate via NDR

City5 is part of an enhanced bus service for Rackheath. Please see route 5B for additional journeys.

Travel Norfolk | Funded by UK Government

This route is funded by Norfolk County Council Bus Service Improvement Plan and the HM Government.

The Footway/Cycleway has been a success

Residents have begun using the new footway/cycleway at the front of Woodland Heath to cycle into Norwich.

2025 Travel Survey

Thank you to the residents of Woodland Heath for completing this years' Travel Survey. we saw a 69% increase this year compared to last year, making essential contributions to the ongoing Travel Plan for Woodland Heath.

Travel Plan Perks

Travel Voucher

The first occupier of each household within Woodland Heath is eligible to claim **one** of the following welcome travel incentives:

- £70 active travel voucher for Decathlon, or;
- 4-week bus pass for local services.

Limited to one claim per household, first occupiers only. Visit our website for full Terms and Conditions: **smartertravel.uk.com/contact-us/terms-conditions-2/**

Only 13% of households have made a claim, so you could be missing out!

Personal Travel Plans (PTPs)

Each member of your household can also claim a **free PTP** to help explore your sustainable travel options. The PTP offers information on viable travel modes for your journey including walking, cycling, public transport and car sharing, where appropriate.

Scan the QR code below or visit our website to find out more:
smartertravel.uk.com/woodland-heath

SCAN ME

SmarterTravel
from Richard Jackson Limited

As your dedicated Travel Plan Coordinator, we are here to help you with your travel queries, there are various ways you get get in touch:

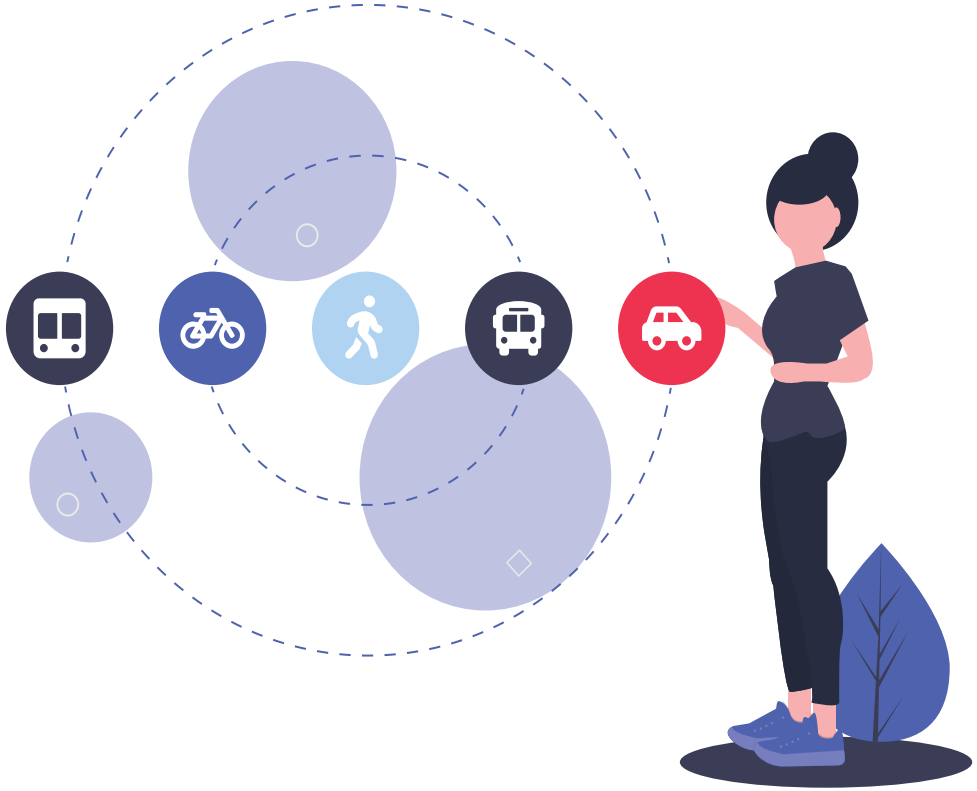
Contact Your Travel Plan Coordinator

01206 228800

WoodlandHeath@smartertravel.uk.com

smartertravel.uk.com/woodland-heath

Facebook.com/SmarterTravelNorfolk



This newsletter is brought to you by

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On behalf of

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