

Willowbrook- Sustainable Travel Voucher

Terms and Conditions

1. The request for the voucher is open to all households within Willowbrook, Bramford, Suffolk, built by Hopkins Homes Limited. Requests are restricted to one per household and the entrant must reside on in the development and complete the relevant survey. Multiple requests will be excluded and the entrant shall be over the age of 18.
2. Employees of Smarter Travel Limited, Richard Jackson Limited and Hopkins Homes Limited or any other organisation connected, are not eligible to claim vouchers.
3. The items to obtain are either; an eight week bus voucher for services in the area with First Norfolk and Suffolk or a £150 cycle voucher to be redeemed at Moons Cycles. Additionally, each household can claim a childrens' travel safety pack.
4. The request will be dealt with and issued within 10 working days to the postal/email address provided in the travel survey.
5. There is no cash alternative available and the vouchers are not transferable. Smarter Travel Limited reserve the right to cancel or amend the vouchers to equivalent vouchers at any time. Vouchers are subject to availability.
6. No responsibility will be taken for illegible, incomplete, lost or forms not received.
7. The promoter will not take responsibility for any lost, stolen or damaged vouchers - replacements cannot be issued.
8. Your email address may be used in the future to contact you regarding your experience with the vouchers and we may send you a survey to complete.
9. In the event of any dispute, Smarter Travel Limited's decision is final and no correspondence will be entered in to.
10. By completing the survey, you agree to be bound by these terms and conditions.
11. Please retain a copy of these terms and conditions for your records.
12. Smarter Travel Limited is compliant with the General Data Protection Regulation (GDPR). Our policy is such that we will not pass your details on to any third party without your prior consent. If you would like further information, please request a copy of our full policy or view online here.
13. The promoter is Smarter Travel Limited, on behalf of Richard Jackson Limited, 847 The Crescent, Colchester, Essex, CO4 9YQ. The company registration number is 09513648.

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