

Finches Park Bus Ticket / Active Travel Voucher Terms & Conditions

- **1.** The request for the vouchers is open to all households within Finches Park, Kirby Cross, Essex built by Linden Homes Limited. Requests will be restricted to **one per household** and the entrant must reside in the development; multiple requests will be excluded. The entrant shall be over the age of 18.
- **2.** Staff members of Smarter Travel Limited, Richard Jackson Limited and any other organisation connected with Smarter Travel or Linden Homes Ltd are not eligible to claim vouchers.
- 3. Items to obtain:
- 3 one-week bus tickets for bus services provided by First Buses Essex to Clacton or Walton; or
- A £50 active travel voucher for online retailer Wiggle.co.uk. Wiggle voucher subject to Wiggle Terms and conditions. Please visit the <u>Wiggle website</u> for more details.
- **4.** The voucher and bus tickets will be issued within 10 working days unless otherwise stated. Bus tickets codes or active travel voucher will be emailed to you using the details you have provided us with.
- **5.** Bus tickets will be provided via a code to be entered into the First Buses <u>mTickets App</u>. This unique code will be emailed to the address provided.
- **6.** There is no cash alternative to the bus tickets or active travel vouchers and neither are transferable. Smarter Travel Limited reserve the right to cancel or amend the offering at any time. The bus tickets and active travel vouchers are subject to availability.
- 7. No responsibility will be accepted for illegible, incomplete, lost or completed forms not received.



- **8.** The Promoter will not take responsibility for any lost, stolen or damaged vouchers or bus tickets codes and replacements cannot be issued. Please check your spam email folder if you have not received anything within ten working days.
- **9.** In the event of any dispute, Smarter Travel Limited's decision is final and no correspondence will be entered into.
- **10.** By requesting your bus tickets or travel vouchers, you agree to be bound by these terms and conditions.
- **11.** Please retain a copy of these terms and conditions for your records.
- **12.** Smarter Travel Limited is compliant with the General Data Protection Regulation (GDPR). Our policy is such that we will not pass on your details to any third party without your prior consent. If you would like further information, please request a copy of our full policy or view online here.
- **13.** Promoter is Smarter Travel Limited, on behalf of Richard Jackson Ltd, 847 The Crescent, Colchester, Essex, CO4 9YQ. The company registration number 09513648.