



Saffron View Bus Ticket / Active Travel Voucher Terms & Conditions

1. The request for the vouchers is open to all households within Saffron View, Saffron Walden, Essex built by Linden Homes Limited, who complete the travel survey questionnaire. Requests will be restricted to **one per household** and the entrant must reside in the development; multiple requests will be excluded. The entrant shall be over the age of 18.
2. Staff members of Smarter Travel Limited, Richard Jackson Limited and any other organisation connected with Smarter Travel or Linden Homes are not eligible to claim vouchers.
3. Items to obtain:
 - £50 credit (on a Smartcard) for bus services provided by Stephenson's of Essex; or
 - A £50 active travel voucher for Wiggle.
4. The voucher and Smartcard will be issued within 10 working days unless otherwise stated. Bus credit will be sent to your postal address and active travel voucher will be emailed to you using the details you have provided us with.
5. There is no cash alternative to the Smartcard or active travel vouchers and neither are transferable. Smarter Travel Limited reserve the right to cancel or amend the offering at any time. The Smartcard and active travel vouchers are subject to availability.
6. No responsibility will be accepted for illegible, incomplete, lost or completed forms not received.
7. The Promoter will not take responsibility for any lost, stolen or damaged vouchers or Smartcards - replacements cannot be issued.
8. In the event of any dispute, Smarter Travel Limited's decision is final and no correspondence will be entered into.



9. By completing the travel survey you agree to be bound by these terms and conditions.

10. Please retain a copy of these terms and conditions for your records.

11. Smarter Travel Limited is compliant with the General Data protection Regulation (GDPR). Our policy is such that we will not pass on your details to any third party without your prior consent. If you would like further information, please request a copy of our full policy or view online [here](#).

12. Promoter is Smarter Travel Limited, on behalf of Richard Jackson Ltd, 847 The Crescent, Colchester, Essex, CO4 9YQ. The company registration number 09513648.