



## **Travel Ticket / Active Travel Voucher Terms & Conditions**

**1.** The request for the vouchers is open to all households within Oakwood Park, Wymondham, built by Charles Church Homes, who complete the travel survey questionnaire. Requests will be restricted to one per household and the entrant must reside in the development; multiple requests will be excluded. The entrant shall be over the age of 18.

**2.** Staff members of Smarter Travel Limited, Richard Jackson Limited and any other organisation connected with Smarter Travel or Charles Church Homes are not eligible to complete the questionnaire.

**3.** Items to obtain:

- One month bus pass for services within the First Buses Norwich Network area (worth £63.00); or
- One month train ticket for services between Wymondham and Norwich (value £76.10); or
- A £50 voucher for online retailer; Wiggle.co.uk.

**4.** The voucher and travel ticket will be issued within 10 working days to the postal / email address provided in the travel survey.

**5.** There is no cash alternative to the voucher and it is not transferable. Smarter Travel Limited reserve the right to cancel or amend the vouchers to equivalent vouchers at any time. Vouchers are subject to availability.

**6.** No responsibility will be accepted for incomplete or lost completed forms not received.

**7.** The Promoter will not take responsibility for any lost, stolen or damaged vouchers - replacements cannot be issued.

**8.** In the event of any dispute, Smarter Travel Limited's decision is final and no correspondence will be entered into.

**9.** By completing the travel survey you agree to be bound by these terms and conditions.



**10.** Please retain a copy of these terms and conditions for your records.

**11.** Smarter Travel Limited is compliant with the Data Protection Act. Our policy is such that we will not pass on your details to any third party without your prior consent. If you would like further information, please request a copy of our full policy.

**12.** Promoter is Smarter Travel Limited, on behalf of Richard Jackson Ltd, 847 The Crescent, Colchester, Essex, CO4 9YQ. The company registration number 09513648.