



BUS AND BICYCLE VOUCHER TERMS AND CONDITIONS

- 1.** The request for the vouchers is open to all households within the Sycamore Park, Suffolk, development who complete the travel survey questionnaire. Requests will be restricted to one per household and the entrant must reside in the development; multiple requests will be excluded. The entrant shall be over the age of 18.
- 2.** Staff members of Smarter Travel Limited, Richard Jackson Limited and any other organisation connected with Smarter Travel or Persimmon Homes are not eligible to complete the follow-up questionnaire.
- 3.** Items to obtain:
 - £100 voucher to be spent online at wiggles.co.uk; or
 - Up to 2x 1 month local bus travel to Mildenhall
- 4.** The voucher and / or money towards local bus travel will be issued within 10 working days to the postal / email address provided in the travel survey.
- 5.** The option to obtain a bus / bicycle voucher will be valid for a period of 6 months from first occupation of the household.
- 6.** There is no cash alternative to the voucher and it is not transferable. Smarter Travel Limited reserve the right to cancel or amend the vouchers to equivalent vouchers at any time. Vouchers are subject to availability.
- 7.** No responsibility will be accepted for incomplete or lost completed forms not received.
- 8.** The Promoter will not take responsibility for any lost, stolen or damaged vouchers - replacements cannot be issued.
- 9.** In the event of any dispute, Smarter Travel Limited's decision is final and no correspondence will be entered into.
- 10.** By completing the travel survey you agree to be bound by these terms and conditions.



11. Please retain a copy of these terms and conditions for your records.

12. Smarter Travel Limited is compliant with the Data Protection Act. Our policy is such that we will not pass on your details to any third party without your prior consent.

13. Promoter: Smarter Travel Limited, 847 The Crescent, Colchester, Essex, CO4 9YQ.