

Darwin Green

Sustainable Travel Vouchers

Terms & Conditions

1. The request for vouchers is open to each household within Darwin Green, Cambridge; built by Barratt Homes and David Wilson Homes. Requests are restricted to one per household and first occupiers only. The entrant must reside in the development and complete the relevant survey. Multiple requests will not be accepted, and the entrant must be over the age of 18.
2. Employees of Smarter Travel Limited, Richard Jackson Limited, Barratt Homes and David Wilson Homes or any other organisation connected, are not eligible to claim vouchers.
3. One offering can be requested by each household. Proof of address is required to claim any incentives. Residents can select from the following:
 - 4 weeks free bus travel in Cambridge
 - A £60 Outspoken Cycles voucher for a bike service
 - A £60 active travel voucher for Decathlon

Please note that each offer is subject to third party terms and conditions, please see the relevant operators/retailer's website for further information. Suppliers subject to change without notice.
4. The bus credits for Stagecoach will be provided through a redeemable smart card, sent to the residents by a member of the Smarter Travel team.
5. Any incentive claims will aim to be issued within 15-working days of claim submission to the postal/email address provided in the travel survey.
6. Vouchers can be claimed up until one year after last occupancy.
7. There is no cash alternative available, and the vouchers are not transferable. Smarter Travel Limited reserve the right to cancel or amend the vouchers to equivalent vouchers at any time. Vouchers are subject to availability.
8. No responsibility will be taken for illegible, incomplete, lost, or forms not received.
9. The promoter will not take responsibility for any lost, stolen or damaged vouchers - replacements cannot be issued.
10. Your email address may be used in the future to contact you regarding your experience with the vouchers and we may send you a short follow up survey to complete.
11. In the event of any dispute, Smarter Travel Limited's decision is final, and no correspondence will be entered in to.
12. By completing the survey, you agree to be bound by these terms and conditions.
13. Please retain a copy of these terms and conditions for your records. This document may be updated from time to time.
14. Smarter Travel Limited is compliant with the General Data Protection Regulation (GDPR). Our policy is such that we will not pass your details on to any third party without your prior consent. If you would like further information, please request a copy of our full policy or [view online here](#).
15. The promoter is Smarter Travel Limited, on behalf of Richard Jackson Limited, 847 The Crescent, Highwoods, Colchester, Essex, CO4 9YQ.